

Dual Pricing Device Display

Compliant POS/Terminal/PIN Pad Display



Confirm your devices are compliant under Dual Pricing.

Run a \$1.00 debit card transaction and confirm your devices are **NOT** adding a line item labeled "Non-Cash Charge" on their display screens.

Compliant Terminal



Compliant PIN Pad



Non Compliant Terminal



Non Compliant PIN Pad



If your devices do NOT show both the cash and card price or add a line item labeled "Non-Cash Charge" contact our tech department at **1-866-811-1005** or at **tech@merchantindustry.com** to correct this issue.

Dual Pricing Device Display

Compliant POS/Terminal/PIN Pad Display



Confirm your devices are compliant under Dual Pricing.

Confirm your POS displays both the cash and card price on all items. If your POS has a customer facing display, be sure to check that the customer can see both the cash and card price as well. This also applies to terminals and PIN pads. All devices should display the cash and card price. Devices **CANNOT** show a "Non-Cash Charge" line item under the Dual Pricing program.

Merchant Facing Display



Customer Facing Display



If your devices do NOT show both the cash and card price or add a line item labeled "Non-Cash Charge" contact our tech department at **1-866-811-1005** or at **tech@merchantindustry.com** to correct this issue.

Dual Pricing Receipt Display

Compliant Receipt Display



Confirm your receipts are compliant under Dual Pricing.

- Confirm your receipts show a Discount line item on both cash and card receipts. Receipts **CANNOT** show a "Non-Cash Charge" line item.
- Run a \$1.00 **DEBIT** card transaction and confirm your devices are **NOT** adding a line item labeled "Non-Cash Charge" on the receipts.

Dual Pricing Credit Card Receipt



Dual Pricing Cash Receipt



Non Compliant Card Receipt



If your receipts do NOT show discount line item or add a line item labeled "Non-Cash Charge" contact our tech department at **1-866-811-1005** or at **tech@merchantindustry.com** to correct this issue.

Dual Pricing Compliance

No More Signage Needed



No signage is necessary for Dual Pricing.

Businesses with any signage being used at their storefronts that reference a Cash Discount or Non-Cash Charge are required to remove all that existing signage immediately.





Cover/Remove any previous signage/stickers at your location belonging to Swipe4Free or any other previous processor.

Minimum signs can **ONLY** apply to credit card transactions and **MUST** be higher than \$10.00.

If you would like to inform your customers that your place of business accepts credit cards, we have provided the below signage to download and print. Visit **merchantindustry.com/compliance** or click the download button below/scan the qr code.





Dual Pricing Product Pricing

Display Your Prices In Compliance with Card Brand Rules



As a merchant under our Dual Pricing program you must follow one of the two pricing suggestions on all your items/goods in your place of business.

OPTION 2: Display both the cash and card prices (higher prices) on your items/goods including on your menus if applicable.





You can download/print our Card Price & Cash Price list by visiting **swipe4free.com/card-and-cash-price-list** or click the price list button below/scan the qr code.

PRICE LIST



Minimum Sign Compliance

Stay Up To Date with Compliance Rules



Minimum signs must not be imposed on debit transactions

Minimum signs can **ONLY** apply to credit card transactions and **MUST** be higher than \$10.00.

We impose a minimum of \$10 on all debit card and credit card transactions.

Thank You!



Remove all signs that mention minimum transactions on debit
cards.

Confirm that credit card minimum signs are higher than \$10.00.

Customer Support Department

+1 (866) 811-1005 customerservice@merchantindustry.net Available Monday through Friday 8 AM EST through 6 PM EST

POS Support Department

+1 (646) 902-1120 pos@merchantindustry.com Available Monday through Friday 8 AM EST through 6 PM EST

Merchant Login Center

mi.isoaccess.com

Dual Pricing Questions?

info@merchantindustry.com

