## WELCOME TO

$\Delta \mid$ Merchant $\mid$ DUSUStry

## Dual Pricing Device Display

## Confirm your devices are compliant under Dual Pricing.

$\square$Run a $\$ 1.00$ debit card transaction and confirm your devices are NOT adding a line item labeled "Non-Cash Charge" on their display screens.

Compliant Terminal


Compliant PIN Pad


Non Compliant Terminal


Non Compliant PIN Pad


If your devices do NOT show both the cash and card price or add a line item labeled "Non-Cash Charge" contact our tech department at 1-866-811-1005 or at tech@merchantindustry.com to correct this issue.

## Dual Pricing Device Display

## Confirm your devices are compliant under Dual Pricing.

$\square$Confirm your POS displays both the cash and card price on all items. If your POS has a customer facing display, be sure to check that the customer can see both the cash and card price as well. This also applies to terminals and PIN pads. All devices should display the cash and card price. Devices CANNOT show a "Non-Cash Charge" line item under the Dual Pricing program.

## Merchant Facing Display



Customer Facing Display


If your devices do NOT show both the cash and card price or add a line item labeled "Non-Cash Charge" contact our tech department at 1-866-811-1005 or at tech@merchantindustry.com to correct this issue.

## Dual Pricing Receipt Display <br> Compliant Receipt Display

## Confirm your receipts are compliant under Dual Pricing.

$\square$Confirm your receipts show a Discount line item on both cash and card receipts. Receipts CANNOT show a "Non-Cash Charge" line item.

$\square$Run a $\$ 1.00$ DEBIT card transaction and confirm your devices are NOT adding a line item labeled "Non-Cash Charge" on the receipts.

## Dual Pricing Gredit Card Receipt



Dual Pricing Cash Receipt


Non Compliant Card Receipt


If your receipts do NOT show discount line item or add a line item labeled "Non-Cash Charge" contact our tech department at 1-866-811-1005 or at tech@merchantindustry.com to correct this issue.

## Dual Pricing Compliance <br> No More Signage Needed

## No signage is necessary for Dual Pricing.

Businesses with any signage being used at their storefronts that reference a Cash Discount or Non-Cash Charge are required to remove all that existing signage immediately.


$\square$Cover/Remove any previous signage/stickers at your location belonging to Swipe4Free or any other previous processor.

$\square$Confirm that CREDIT CARD minimum signs are NOT lower than $\$ 10.00$.

If you would like to inform your customers that your place of business accepts credit cards, we have provided the below signage to download and print. Visit merchantindustry.com/compliance or click the download button below/scan the qr code.


## Dual Pricing Product Pricing <br> Display Your Prices In Gompliance with Card.Brand.Rules

## As a merchant under our Dual Pricing program you must follow one of the two pricing suggestions on all your items/goods in your place of business.

$\square$OPTION 1: Raise all prices on your items/goods to reflect card prices (higher prices) including on your menus if applicable.


You can download/print our Card Price \& Cash Price list by visiting swipe 4 free.com/card-and-cash-price-list or click the price list button below/scan the qr code.

## Dual Pricing Product Pricing <br> Display Your Prices In'Gompliance with Card. Brand.Rules

## As a merchant under our Dual Pricing program you must follow one of the two pricing suggestions on all your items/goods in your place of business.

$\square$ OPTION 2: Display both the cash and card prices (higher prices) on your items/goods including on your menus if applicable.


You can download/print our Card Price \& Cash Price list by visiting swipe4free.com/card-and-cash-price-list or click the price list button below/scan the qr code.

## Minimum Sign Compliance <br> Stay Up To Date with Compliance Rules

## Minimum signs must not be imposed on debit transactions

Minimum signs can ONLY apply to credit card transactions and CANNOT go lower than $\$ 10.00$.

We impose a minimum of $\$ 10$ on all debit card and credit card transactions.


$\square$
Remove all signs that mention minimum transactions on debit cards.

$\square$
Confirm that credit card minimum signs are NOT lower than $\$ 10.00$.

## Customer Support Department

+1 (866) 811-1005
customerservice@merchantindustry.net
Available Monday through Friday
8 AM EST through 6 PM EST

## POS Support Department

+1 (646) 902-1120
pos@merchantindustry.com
Available Monday through Friday
8 AM EST through 6 PM EST
Merchant Login Center
mi.isoaccess.com

## Dual Pricing Questions?

info@merchantindustry.com

