

New POS & Integration Form

MERCHANT INFORMATION		
Business Name:		Owner Name:
Business Address:		
City:	State:	Zip:
Business Phone Number:		Mobile Phone Number:
Email:	Existing MID: <input type="checkbox"/> Yes <input type="checkbox"/> No MID #:	
PRICING METHOD		REQUESTED POS DEVICE (If requesting a new POS)
<input type="checkbox"/> Dual Pricing <input type="checkbox"/> Surcharge <input type="checkbox"/> Traditional		POS Name: _____ Quantity: _____
EXISTING POS INFORMATION		
POS System	POS Name:	Number of Stations:
	Software Version #:	
POS Support Company	Company Name:	
	Contact Person:	
	Business Phone Number:	
	Mobile Phone Number:	
POS/Computer Station Info	Windows Version #:	Android Version #:
	CPU/Processor Speed:	
	RAM/Memory:	
PIN Pad	PIN Pad Name:	Number of PIN Pads:
	PIN Pad Software Version #:	

Please submit form to POS@MerchantIndustry.com

Your inquiry will be handled within 1-2 business days by one of our POS deployment team members. This form must be filled out with all necessary information. Any information missing will delay our response and in some cases not allow our team members to complete your request.

Our preferred method of communication is email, but if you need to speak to anyone from our team you can reach us at 1-866-811-1005 ext. 396 or direct line 1-646-902-1120.

IF A POS IS PROPRIETARY/LOCKED TO AN EXISTING PROCESSOR THEN WE CANNOT INTEGRATE EX: TOAST, HARBORTOUCH, SHIFT4, CLOVER. MUST PROVIDE NEW CLOVER SYSTEM.

New POS & Integration Questionnaire

Quick Service Restaurant (QSR) Questions

How many stations does the merchant have? _____

How many stations does the merchant need? _____

How many kitchen printers does the merchant have? _____

How many kitchen printers does the merchant need? _____

Does the merchant have a kiosk for self-ordering/payments?..... Yes No

Does the merchant need a kiosk for self-ordering/payments? Yes No

Does the merchant have a Kitchen Display System?..... Yes No

Does the merchant need a Kitchen Display System? Yes No

Does the merchant have digital menu board compatibility? Yes No

Does the merchant need digital menu board compatibility?..... Yes No

Does the merchant have 3rd party online ordering integration?..... Yes No

Does the merchant need 3rd party online ordering integration?..... Yes No

Does the merchant have their own website for ordering/payments? Yes No

Does the merchant need their own website for ordering/payments? Yes No

Does the merchant need a delivery payment option? (wireless terminal or mobile app).... Yes No

If yes, how many? _____

Will the account be Dual Pricing or Traditional? Dual Pricing Traditional

Does the merchant have a gift/loyalty card program?..... Yes No

If yes, which gift/loyalty card program? _____

Does the merchant need a gift/loyalty card program? Yes No

**IF YOU NEED US TO UPLOAD MENU INTO THE POS PLEASE SEND AN EMAIL TO
POS@MERCHANTINDUSTRY.COM WITH AN ATTACHED FULL MENU OF
ALL FOOD ITEMS & DRINKS IN EXCEL FORMAT WITH PRICES**

New POS & Integration Questionnaire

Sit-Down Restaurant Questions 1 of 2

How many stations does the merchant have? _____
How many stations does the merchant need? _____
How many kitchen printers does the merchant have? _____
How many kitchen printers does the merchant need? _____

Does the merchant have a Kitchen Display System?..... Yes No
Does the merchant need a Kitchen Display System? Yes No
Does the merchant have 3rd party online ordering integration?..... Yes No
If yes, which one? _____ Yes No
Does the merchant need 3rd party online ordering integration?..... Yes No
Does the merchant have their own website for ordering/payments? Yes No
If yes, please list URL _____ Yes No
Does the merchant need their own website for ordering/payments?..... Yes No
Does the merchant need a delivery payment option? (wireless terminal or mobile app).... Yes No
If yes, how many? _____
Will the account be Dual Pricing or Traditional? Dual Pricing Traditional
Does the merchant have a gift/loyalty card program?..... Yes No
If yes, which gift/loyalty card program? _____
Does the merchant need a gift/loyalty card program? Yes No
Does the merchant have order at the table tablets? Yes No If Yes How Many? _____ Brand? _____
Does the merchant need order at the table tablets? Yes No If Yes How Many? _____

Continued on next page

ISO Name:

ISO Number:



New POS & Integration Questionnaire

Sit-Down Restaurant Questions 2 of 2

- Does the merchant have pay-at-the-table capability?..... Yes No
- If yes, what terminal is being used? _____ Yes No
- Does the merchant need pay-at-the-table capability?..... Yes No
- Does the merchant have liquor dispensing integration?..... Yes No
- If yes, which one? _____ Yes No
- Does the merchant need liquor dispensing integration?..... Yes No
- Does the merchant require a tip line?..... Yes No
- Does the merchant have QR code menu capability?..... Yes No
- Does the merchant need QR code menu capability?..... Yes No

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New POS & Integration Questionnaire

Retail Questions

How many stations does the merchant have? _____

How many stations does the merchant need? _____

Does the merchant have EBT? Yes No

If yes, what is the FNS #? _____

Does the merchant need EBT? Yes No

Does the merchant have EWIC? Yes No

If yes, what is the EWIC #? _____

Does the merchant need EWIC?..... Yes No

Does the merchant have a barcode scanner? Yes No

Does the merchant need a barcode scanner?..... Yes No

Does the merchant have a portable barcode scanner for shelf inventory?..... Yes No

Does the merchant need a portable barcode scanner for shelf inventory? Yes No

Does the merchant have a gift/loyalty program?..... Yes No

If yes, which gift/loyalty card program? _____

Does the merchant need a gift/loyalty program?..... Yes No

Does the merchant have an online shopping cart integration as well?..... Yes No

Does the merchant need an online shopping cart integration as well? Yes No

If yes, which cart is being used? _____

Does the merchant have a tip line? Yes No

Does the merchant need a tip line?..... Yes No

Does the merchant have a scale integration?..... Yes No

Does the merchant need a scale integration?..... Yes No

Will the merchant be Dual Pricing or Traditional? Dual Pricing Traditional

**IF YOU NEED US TO UPLOAD INVENTORY INTO THE POS PLEASE SEND AN EMAIL TO
POS@MERCHANTINDUSTRY.COM WITH AN ATTACHED FULL INVENTORY IN EXCEL
FORMAT WITH PRICES**