

Valor Terminals

**DUAL**  
*Pricing*





# Transactions

## Card Sale & Cash Sale

- Step 1: Enter **Transaction Amount** and press **OK**.
- Step 2: **Swipe/Insert/Tap** card on **Present Card** screen or start typing card number for **Manual Entry**.
- Step 3: **Sign** and **Tip** if prompted.
- Step 4: Select receipt delivery method.

## Credit Void

- Step 1: Tap the **Menu** icon ( ≡ ).
- Step 2: Tap **Option 1 (Payment)**, tap **Card** then tap **Void**.
- Step 3: Select **Tran Number** or **Card Number**. If **Tran Number**, enter transaction number. If **Card Number**, enter last 4 digits of card.
- Step 4: Transaction will appear on screen. Press **OK** to void transaction.
- Step 5: Select receipt delivery method.

## Credit Refund

- Step 1: Tap the **Menu** icon ( ≡ ).
- Step 2: Tap **Option 1 (Payment)**, tap **Card** then tap **Refund**.
- Step 3: Enter **Refund Amount** and press **OK**.
- Step 4: **Swipe/Insert/Tap** card on **Present Card** screen or start typing card number for **Manual Entry**.
- Step 5: Select receipt delivery method.



## Connect to Wifi

- Step 1: From the Home Screen, tap ( ★ ) **7 Comm Config**.
- Step 2: Tap **Comm Config**, tap **WiFi**, tap the **SSID**, then tap **Configure**.
- Step 3: Enter **WiFi Password**. Please note WiFi Password is case sensitive.
- Step 4: Tap **OK** to confirm, press the **Cancel** button, then tap **Connect**.



## Favorites Menu

**Reprint Receipt:** Print receipt for last transaction.

**Settlement:** Option to settle the current batch.

**Tip Adjust:** Adjust tip amount for transactions in open batch.

**Reports:** View summary report for open batch, last settled batch, and detailed reports for the last 5 batches settled.

**Change Password:** Set one general password OR create custom passwords for settlements, voids\refunds & removing custom fee.

**Download Package:** Applies parameter changes or updates version on device.

**Comm Config:** Configure your internet connection settings.

**Reboot:** Power cycles device.

**Remote Diagnostics:** Allows ISO to remotely troubleshoot the device.



# Exploring Dual Pricing: Real-time Examples



Dual Pricing compatible terminals: **VL100** | **VL110** | **VP100** | **VL500** | **VP500** | **RCKT**

If you have any inquiries regarding these upcoming changes. For additional information, kindly send an email to [info@merchantindustry.com](mailto:info@merchantindustry.com)

Email Support