clover

Clover Station Duo 2: What's New

Launching June 2023

Station Duo 2 Features

- Station Duo 2 is a powerful POS system with a merchant-facing screen, a customer facing screen, a receipt printer, access to Clover software and App Market so you can use it as a hub to run your business. A Clover cash drawer can be added for cash payments.

- A dedicated customer-facing display for order accuracy, customer engagement, and loyalty program facilitation. The Mini 3 fabrication includes a relocated cards slot for faster, more intuitive payments.

- Includes a 14" resolution screen for the merchant that tilts to accommodate viewing from a range of heights, like Station Solo.

- Both displays are durable and thoughtfully built with chemically strengthened cover glass with an anti-fingerprint coating.

- Connectivity options include ethernet, WiFi, and 4G/LTE for additional reliability.

- Its physical features include a receipt printer, a camera, and a headset port.

- Additional compatible accessories include Zebra barcode scanners, Star Kitchen printer, the weight scale, and for the customer-facing display the Mini PIN shield and the Mini PIN Entry Aid.

- Clover Station Duo 2 features the new payment flow UI.

Station Duo 2 replaces Station Duo 1

	Station Duo 1	Station Duo 2
Clover Os	Android 8.1	**Android 10.x**
PCI Certification	PCI PTS 5.x	**PCI PTS 6.x**
Payment Interface	Magnetic Stripe – 3 track -500K swipes – bi-directional Chip Card – ISO 7816 500K inserts NFC Contactless	Magnetic Stripe – 3 track -500K swipes – bi-directional Chip Card – ISO 7816 500K inserts NFC Contactless
Display	Merchant facing display: 14.0" IPS FHD display Customer facing display: 7.0" IPS HD display with anti fingerprint and antimicrobial Gorilla Glass 3	Merchant facing display: 14.0" IPS FHD display **Customer facing display: 8.0" IPS HD display** **Both displays have chemically strengthened cover glass with anti-fingerprint coating**
Device Dimensions (L x W x H)	Bundle overbox: 20.9 x 16.5 x 11.8 in / 531 x 419 x 300 mm Terminal: 9.9 x 8.2 x 4.8 in / 250 x 205 x 120 mm Display: 13.14 x 8.74 x 8.92 in / 333.78 x 222.06 x 226.63 mm Printer: 111.1 x 8.5 x 10.8 in / 282 x 216 x 275 mm	Bundle overbox: 20.9 x 16.5 x 11.8 in / 531 x 419 x 300 mm Terminal: 9.9 x 8.2 x 4.8 in / 250 x 205 x 120 mm **Display: 13.35 x 8.72 x 8.81 in / 339.2 x 221.56 x 223.91 mm** Printer: 111.1 x 8.5 x 10.8 in / 282 x 216 x 275 mm
Audio/Microphone	Internal dynamic speaker Separate speakers on both terminal and display Single microphone input 3.5 mm stereo audio jack located in the terminal	Internal dynamic speakers Separate speakers on both terminal and display Single microphone input 3.5 mm stereo audio jack located in terminal **Physical volume buttons**

Station Duo 2 replaces Station Duo 1

	Station Duo 1	Station Duo 2
Employee Login Method	Employee Passcode **Fingerprint Login**	Employee Passcode
Camera/Scanning	Dual cameras – 5.0M pixels Supports 1D/2D with advanced Zebra scanning software	Dual cameras – 5.0M pixels Supports 1D/2D with advanced Zebra scanning software
Display Cable Length (included with the unit)	1.0 meter	**1.5 meters**
Ports (USB, Ethernet and Cash Drawers)	4x USB Type A ports (2x @ 5V/1A + 2x @ 5V/2A output) Wired LAN -10/100 fast Ethernet port 2 RJ11 ports for 2 cash drawers opened independently	4x USB Type A ports (2x @ 5V/1A + 2x @ 5V/2A output) Wired LAN -10/100 fast Ethernet port 2 RJ11 ports for 2 cash drawers opened independently
Connectivity	WiFi (802.11a/b/g/n/ac, 2.4GHz and 5GHz) Wired LAN –10/100 Fast Ethernet 4G/LTE	WiFi (802.11a/b/g/n/ac, 2.4GHz and 5GHz) Wired LAN –10/100 Fast Ethernet 4G/LTE
Volume control (incl. in-built speaker, which is loud enough to be heard in noisy environments for example café or bar)	Through UI	**Volume control buttons adjacent to customer facing screen** Also through UI
Accessories available for purchase	Mini PIN shield, Mini PIN Entry Aid, cash drawer	Mini PIN shield, Mini PIN Entry Aid, cash drawer

Clover Station Duo 2 Positioning

- Clover Station Duo is a powerful countertop POS system for merchants who need a customer-facing display for fast, accurate payments. It includes a merchant-facing screen, a customer-facing screen, a receipt printer, access to Clover software and App Market so you can use it as a hub to run your business.

- Clover Station Duo is best-suited for quick-service restaurants, retail shops, personal services merchants and others who need a customer-facing screen to process fast, accurate payments.

Clover Station Duo 2 is for merchants who need a customer-facing screen

For…	Who…	Clover Station Duo 2 is…
Quick Service Restaurants	Have the customer initiate the payment	A **customer-engaging POS system** with two screens for accepting payments and running the business
Retail Businesses	Have the customer initiate the payment	A **customer-engaging POS system** with two screens for accepting payments and running the business
Full service restaurants	Have multiple stations and want the option for the customer to pay at front of house	A **complementary device to the Station Solo** so that customer cans check out instead of waiting at the table
Personal Services (with an optional retail component)	Have the customer initiate the payment	A **customer-engaging POS system** with two screens for accepting payments and running the business

SMB merchants pain points

Merchant Need/Pain Points

- "I need a POS system that allows customers to pay and allows me to run my business."

- "I need a POS system that is fast at processing payments, creates an efficient payments workflow, and confirms order accuracy for the customers."

- "I want an additional device to take payments at the front of the house. We already have a Station Solo."

Clover Station Duo 2 Solution

- Clover Station Duo is a powerful, engaging POS system with a merchant-facing screen, a customer facing screen, and access to Clover's software and App Market to help run and grow the business.

- Clover Station Duo is a fast and powerful POS system with a screen for customers to view their orders, confirm accuracy, and features a payments flow with fewer screens for faster check out.

- Clover Station Duo is a good secondary device for merchants who primarily use a merchant-facing screen for payments that are brought to the table, but would like an additional device to process payments at a counter.

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Station Duo 2 Recommended Copy

	Copy
5 Words	• The customer-engaging POS from Clover • Run your business with Station Duo • The powerful two-screen POS
10 Words	• The POS system for faster service at the counter • The powerful, customer-engaging POS system • POS system for accepting customer payments and running the business • Process payments and run your business with Station Duo
25 Words	• Station Duo is a fast and powerful POS system with a second screen that lets customers initiate payment and view the transaction. • Engage your customers with Station Duo, a powerful point-of-sale tailored to the needs of your business. • Tackle your daily traffic spikes without breaking a sweat. Station Duo is our fast, customer-engaging point-of-sale, designed for speed, security and engagement. • Engage your customers with Station Duo. Run loyalty programs, contribute change to causes, capture contact info, accept mobile wallets, and more. • Station Duo is a powerful point of sale system for quick service restaurants, retail stores, and service businesses–wherever customers line up fast.
50 Words	• Run your business with our fast, secure point-of-sale system Station Duo. We're taking smart terminal to a new level, making it easy to offer rewards, capture information, ensure order accuracy, and accept just about every mobile payment type. Fast, engaging, and secure. Welcome to Station Duo. • Use our all-in-one, tailored POS system to manage every aspect of your growing venture – accepting payments to organizing inventory to managing your team. All at your fingertips – anytime and anywhere.